RIO GRANDE DISPUTE RESOLUTION TEAM 10410 Perrin Beitel Road, Rm 1059 San Antonio, TX 78284-9608

PHONE 210-368-5547, 210-368-1760, 210-368-1784, FAX 210-368-8525







STEP B DECISION

Step B Team:

Decision:

RESOLVE

USPS:

USPS Number:

G16N-4G-C 1907 0005

Robin Gutman

Grievant:

Class Action

NALC:

Branch Grievance Number:

421-1544-18

Ernest Rosas

Branch: Installation: 421 Schertz

Grieving District:

Delivery Unit:

MPO

Rio Grande

State:

Texas

Incident Date:

12/07/2018

Informal Step A Meeting: Formal Step A Meeting:

12/17/2018 No Meeting

USPS Formal A: Troy Morgan NALC Formal A: Step B Received Date: Step B Decision Date:

12/28/2018 01/09/2019

Issue Code:

08.5700

John English

NALC Subject Code:

120051

ISSUE:

Did management violate Article 8.5 of the National Agreement by mandating non-ODL/Work Assignment carriers to work overtime on assignment when there were available overtime desired list (ODL) carriers? If so, what is the appropriate remedy?

DECISION

The Dispute Resolution Team (DRT) mutually agreed to <u>RESOLVE</u> this grievance. The file did evidence a violation of Article 8.5 when non-ODL carriers were mandated when there were available ODL carriers.

Payment has been made by the Step B team to the carriers listed below. See DRT Explanation.

03488290	Betts, H	\$37.27	02330345	Sandoval, P	\$42.67	
04519591	Aragon, N	\$23.11	02079873	Tullos, O	\$42.67	
04420058	Harrell, T	\$28.71	01954621	Martinez, J	\$67.01	
02167852	Lewis, E	\$22.34				

EXPLANATION:

This is a class action grievance on behalf of the letter carriers assigned to Schertz, MPO. During the week of 12/01/2018 through 12/07/2018, letter carriers who had not signed the ODL were mandated to carry overtime on their assignments when there were available ODL carriers.

The union filed this grievance to protest management's assignment of overtime to full time letter carriers outside the provisions of the National Agreement. Unable to achieve a resolution through the Informal and Formal A steps of the grievance procedure, the union appealed to Step B.

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The union contends management violated Article 8, willfully and deliberately. The union contends management's argument that the carrier overinflated the time their routes need is based solely on DOIS numbers.

The union requests carriers be compensated as identified on the union worksheet and the associated monetary amounts requested be paid.

Management had no contentions in the file.

The DRT reviewed the case file and determined the union's position had merit. The union's contentions were supported by documents in the file and were not sufficiently rebutted by management's contentions.

The DRT determined that there was a violation of Article 8 of the National Agreement when non-ODL carriers were forced to work overtime on assignment when there were available ODL employees. The affected non-ODL carriers were remedied at 50% of the straight-time rate. The ODL carriers who were available for the overtime were paid at the overtime rate. Because this grievance is during the penalty overtime exclusion period, no penalty overtime rates were applicable.

Applicable contract language from Article 8 in the JCAM is shown below in relevant part:

- **8.5.G** Full-time employees not on the "Overtime Desired" list may be required to work overtime only if all available employees on the "Overtime Desired" list have worked up to twelve (12) hours in a day or sixty (60) hours in a service week. Employees on the "Overtime Desired" list:
 - 1. may be required to work up to twelve (12) hours in a day and sixty (60) hours in a service week (subject to payment of penalty overtime pay set forth in Section 4.D for contravention of Section 5.F); and
 - 2. excluding December, shall be limited to no more than twelve (12) hours of work in a day and no more than sixty (60) hours of work in a service week.

However, the Employer is not required to utilize employees on the "Overtime Desired" list at the penalty overtime rate if qualified employees on the "Overtime Desired" list who are not yet entitled to penalty overtime are available for the overtime assignment.

Mandatory Overtime. One purpose of the Overtime Desired List is to excuse full-time carriers not wishing to work overtime from having to work overtime. Before requiring a non-ODL carrier to work overtime on a non-scheduled day or off his/her own assignment on a regularly scheduled day, management must seek to use a carrier from the ODL, even if the ODL carrier would be working penalty overtime. However, if the Overtime Desired List does not provide sufficient qualified fulltime regulars for required overtime, Article 8.5.D permits management to move off the list and require non-ODL carriers to work overtime on a rotating basis starting with the junior employee.

Additionally, the JCAM includes the following guidance regarding the assignment of overtime to non-ODL carriers on their own assignments:

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The "Letter Carrier Paragraph." For many years Article 8.5.C.2.d also gave management the right to require a letter carrier working on his/her own route on a regularly scheduled day to work mandatory overtime rather than assigning the overtime to a carrier from the Overtime Desired List. However, in the Overtime Memorandum first negotiated as part of the 1984 National Agreement, the Postal Service and the NALC added the following qualification, known as the "letter carrier paragraph."

In the Letter Carrier Craft, where management determines that overtime or auxiliary assistance is needed on an employee's route on one of the employee's regularly scheduled days and the employee is not on the overtime desired list, the employer will seek to utilize auxiliary assistance, when available, rather than requiring the employee to work mandatory overtime.

(The complete text of this memorandum is reprinted at the end of this article.) National Arbitrator Mittenthal ruled in H4N-NA-C 21, June 26, 1986 (C-06297), that the letter carrier paragraph is an enforceable obligation.

Implementing Memorandum on "Letter Carrier Paragraph." A memorandum of understanding signed December 20, 1988 (M-00884) further explained the requirement to seek to use auxiliary assistance before requiring letter carriers not on the ODL or Work Assignment List to work overtime on their own route on a regularly scheduled day. Management must seek to use all of the following to provide auxiliary assistance:

- part-time flexibles at the straight-time or regular overtime rate
- · city carrier assistant employees at the straight-time or regular overtime rate
- available full-time regular employees such as unassigned or reserve regulars at the straight-time rate
- · full-time carriers from the Overtime Desired List at the regular overtime rate

However, the memo states that management does not have to use ODL carriers to provide auxiliary assistance if such an assignment would mean that the ODL carriers would be working penalty overtime. In that limited situation—if no auxiliary assistance is available without going into penalty overtime—management can require full-time regular carriers not on the Overtime Desired List to work overtime on their own routes on a regularly scheduled day. Remember that this limited exception applies only when a full-time non-ODL letter carrier is required to work overtime on his/her own assignment on a regularly scheduled day.

The DRT fashioned the remedy based on the available reports and information in the case file. Based on the review of the case file, the DRT agreed to the decision and remedy above.

Robin Gutman

USPS Step B Representative

Ernest Rosas

NALC Step B Representative

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CC:

LR Manager, Southern Area NALC Region 10 NBA Rio Grande District HR Manager Rio Grande District LR Manager Management Formal Step A Designee

NALC Branch President NALC Formal Step A Designee Manager, Rio Grande District Postmaster **DRT File**

Grievance File Contents:

Request for Formal A PS Form 8190 (2 pages) Union Contentions (4 pages) Union spreadsheet Guzman off list statement Union spreadsheet Carrier schedule Informal A request Carrier interviews (2 pages) Union spreadsheet Carriers PS Form 50 (2 pages) Carrier pay schedule

Union spreadsheet Carriers PS Form 50 (8 pages) Union cover sheet **OTDL** list Union work sheet Employee TACS reports (11 Pages) PS Form 3996 (4 pages) Performance reports from DOIS (14 pages) Employee Everything Report (70 pages)

Payout Request History for Grievance 19070005

<u>HELP</u>

no data

Not Processed By Payroll

- ☑ New (Not yet sent to Payroll)
- ✓ Pending (Not back from Payroll)
- ☑ Submitted (Received acknowledgment from Payroll, awaiting processing)

Payroll Processed

- ☑ Paid (Back from Payroll without error)
- ☑ Payroll Error (Back from Payroll with error)

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Show History

New, Pending and Submitted Requests

Status			Request		First	SSN	T	Requested	II I	
	Code	Seq	Amount	Name	Name		PP	Ву	Requested	
New		1	\$22.34	LEWIS	EDDIE	6061	PP25 FY2018	KMGQXV	01/11/2019	Deta
New		1	\$23.11	ARAGON	NELLIE	2328	PP25 FY2018	KMGQXV	01/11/2019	Deta
New		1	\$28.71	HARRELL	TADARIAN	8486	PP25 FY2018	KMGQXV	01/11/2019	Deta
New		1	\$37.27	BETTS	HEATHER	0296	PP25 FY2018	KMGQXV	01/11/2019	Deta
New		1	\$42.67	TULLOS	OSCAR	2433	PP25 FY2018	KMGQXV	01/11/2019	Deta
New		1	\$42.67	SANDOVAL	PATSY	2479	PP25 FY2018	KMGQXV	01/11/2019	Deta
New		1	\$67.01	MARTINEZ	JAVIER	2//	PP25 FY2018	KMGQXV	01/11/2019	Deta
Total Ne	Total New: \$263.78									
Total Pending: \$0.00										
Total Submitted: \$0.00										

Paid and Errors from Finance

Status	Error or Warning	App Seq	Request Amount	Amount Paid	PP Paid	Last Name	First Name	SSN	Relevant PP	Requested By	Date Requested
No Data											
Total Pa	aid: \$0.00										
Total Er	rror: \$0.00)									